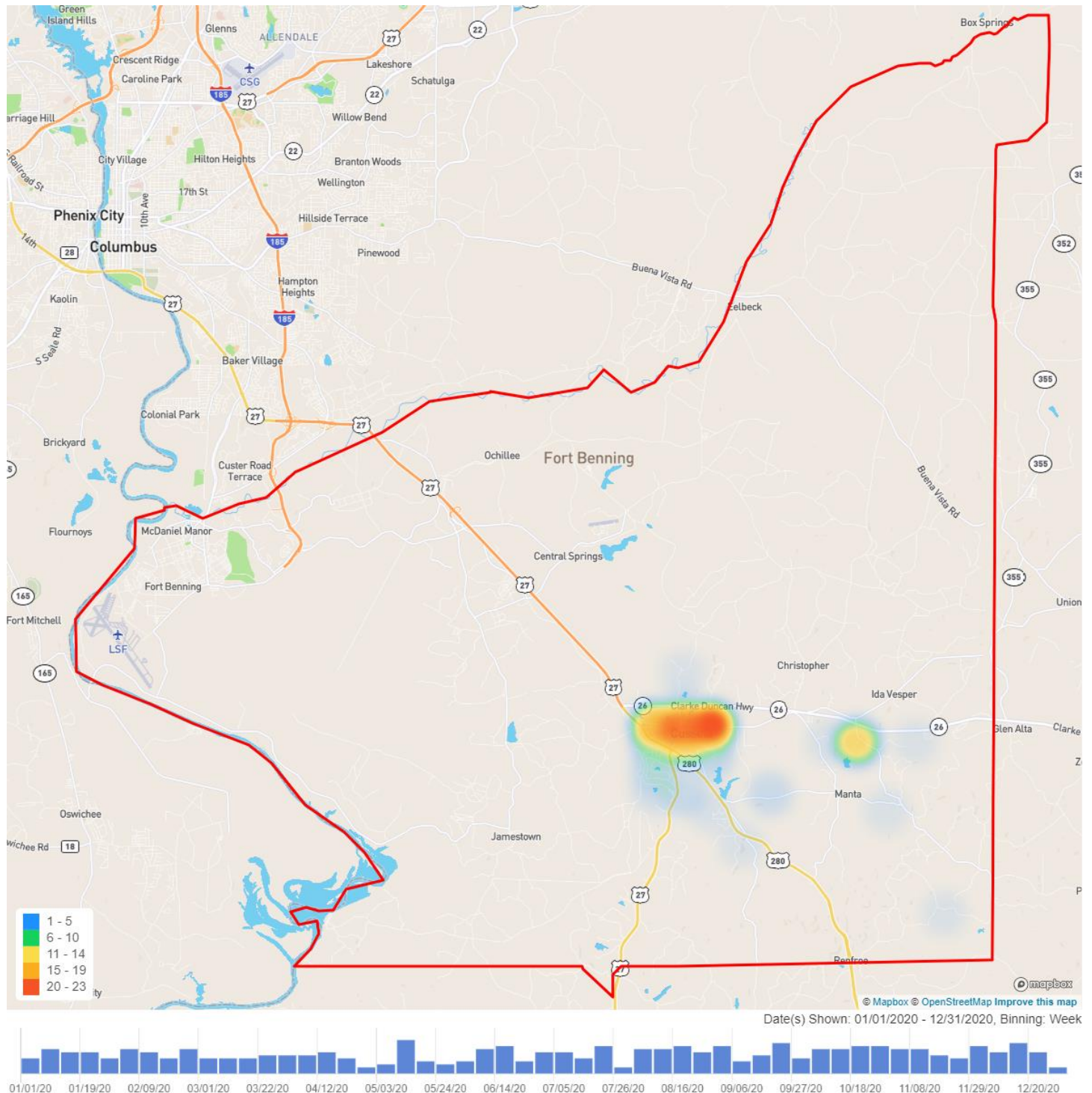


2020 Response Data for the Chattahoochee County Emergency Response Zone

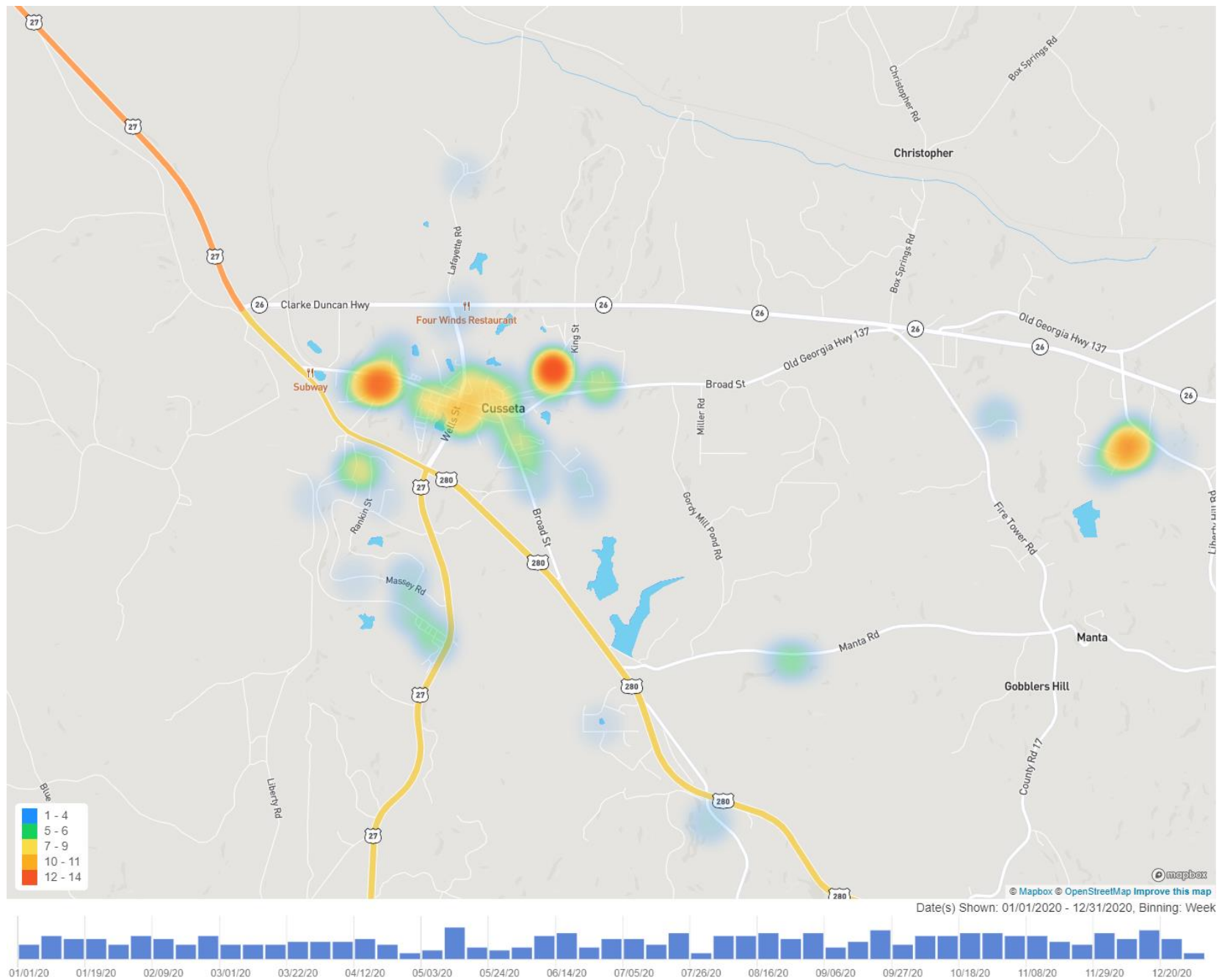
Filters for Maps and Graphics:

- Timeframe: 1/1/2020 – 12/31/2020
- Service Category: 911 Response (Scene)

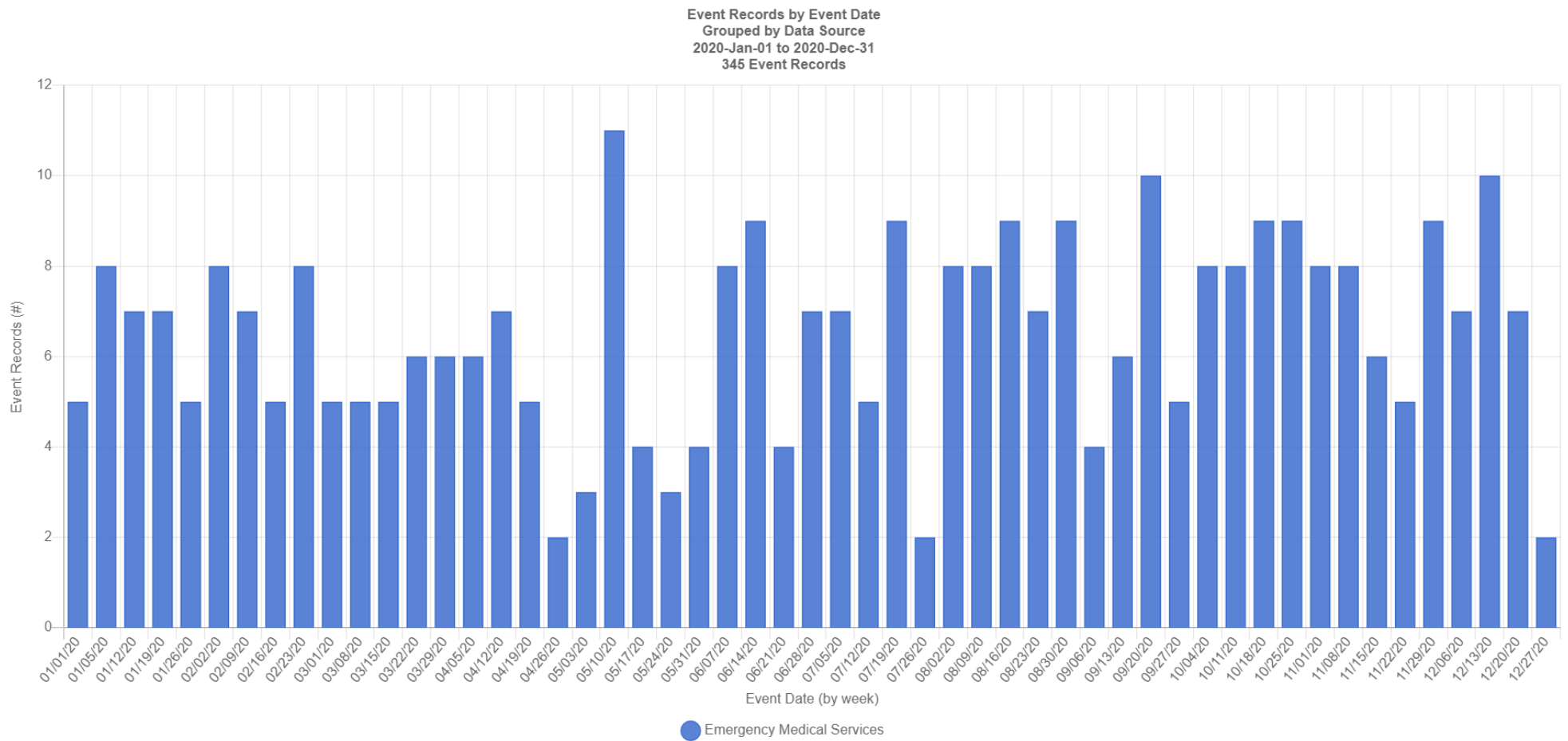
Heat Map of All 911 Calls – Entire County (not including Fort Benning) – CY2020



Heat Map of All 911 Calls – Cusseta Area – CY2020

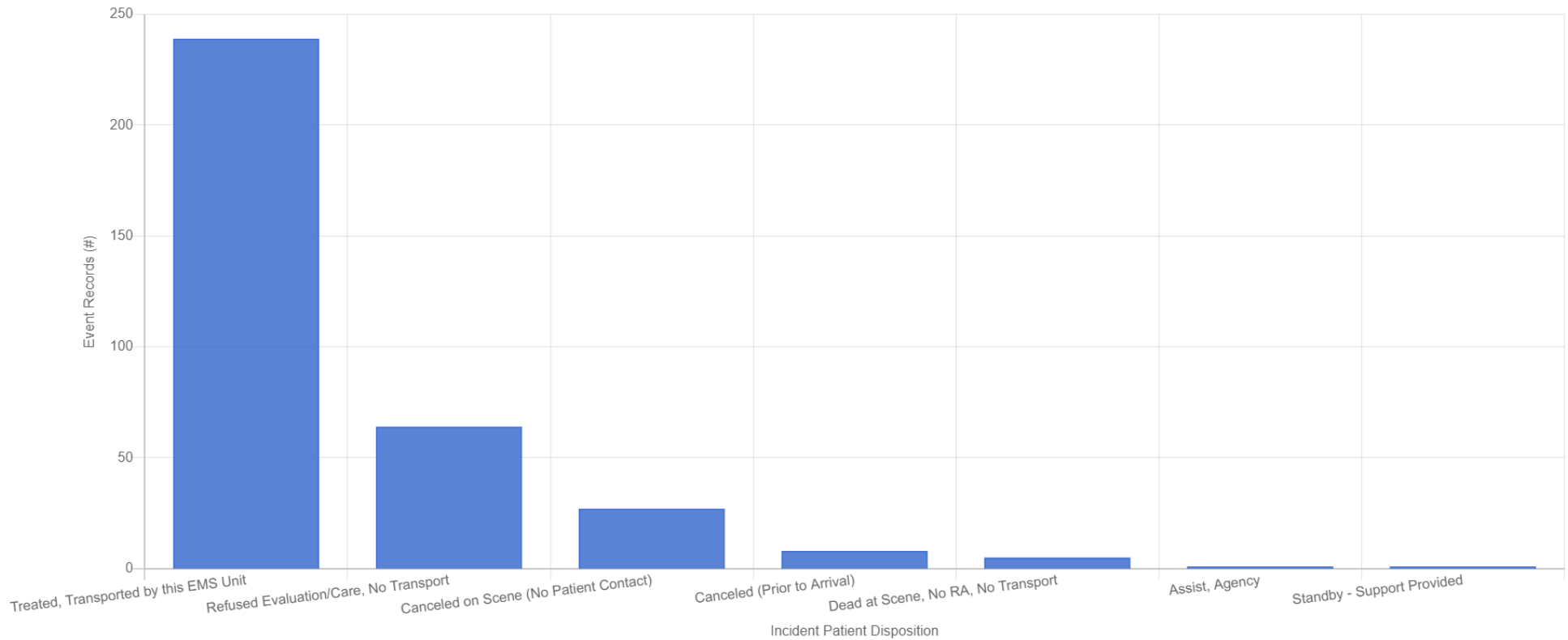


Count of All 911 Calls – Entire County (not including Fort Benning) By Week – CY2020



Count of 911 Responses by Incident/Patient Disposition – CY2020

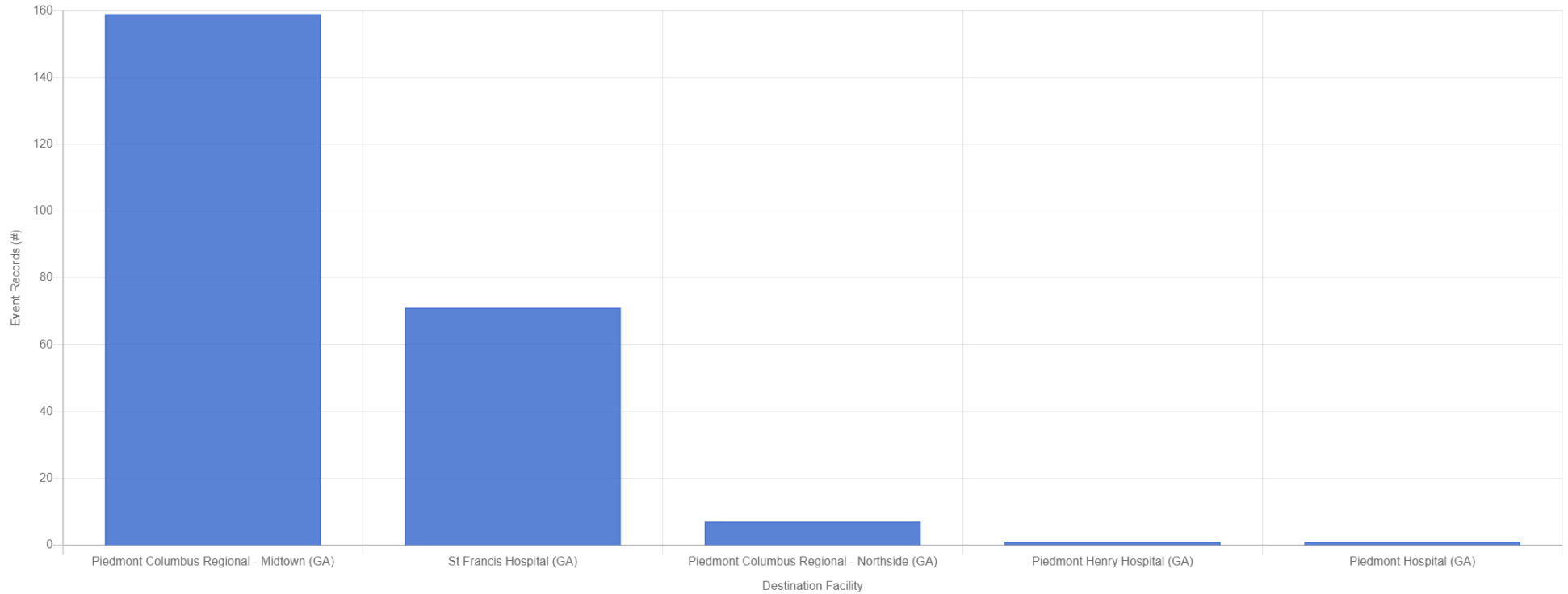
Event Records by Incident Patient Disposition
Grouped by Data Source
2020-Jan-01 to 2020-Dec-31
345 Event Records



Incident Patient Disposition	# of Responses
Treated, Transported by this EMS Unit	239
Refused Evaluation/Care, No Transport	64
Canceled on Scene (No Patient Contact)	27
Canceled (Prior to Arrival)	8
Dead at Scene, No RA, No Transport	5
Assist, Agency	1
Standby - Support Provided	1
TOTAL	345

Count of 911 Transports by Destination Facility – CY2020

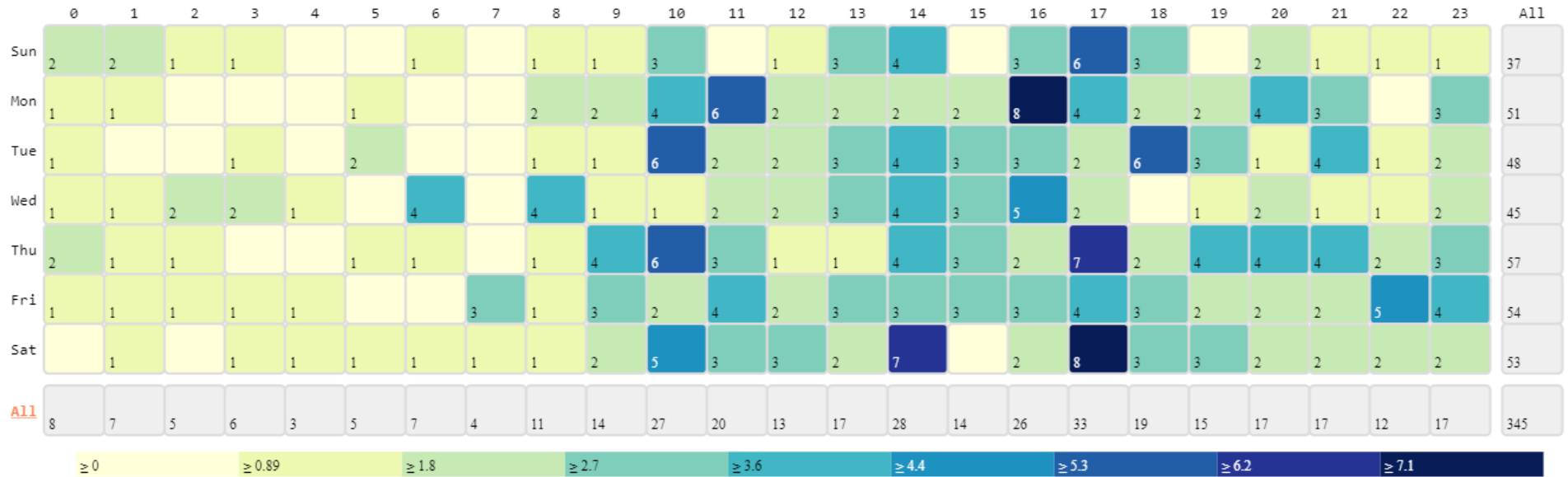
Event Records by Destination Facility
2020-Jan-01 to 2020-Dec-31
239 Event Records



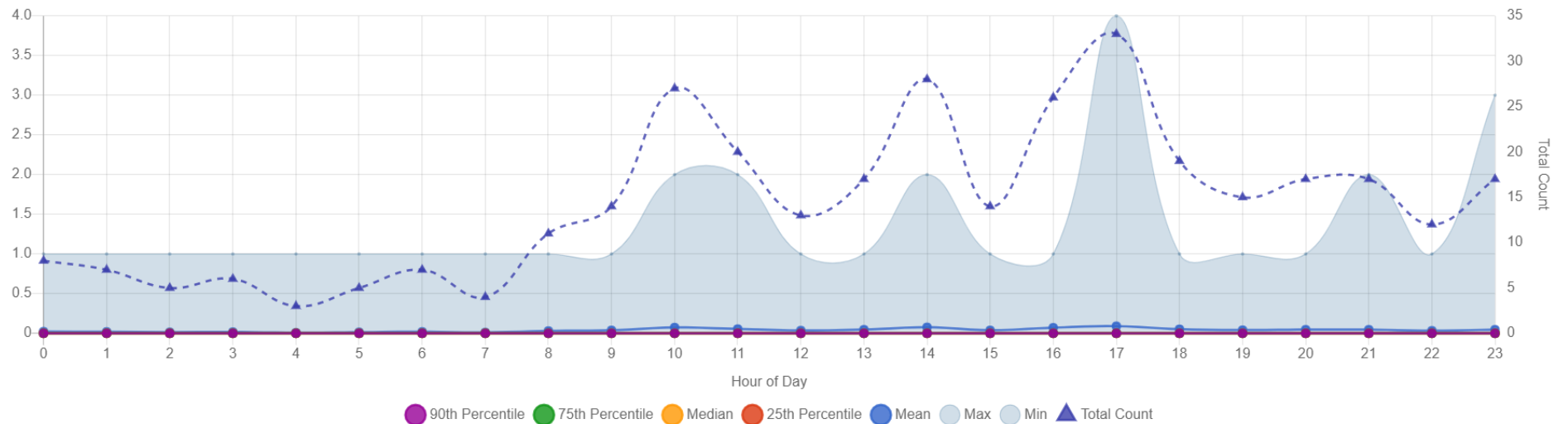
Destination Facility	# of Responses
Piedmont Columbus Regional - Midtown (GA)	159
St Francis Hospital (GA)	71
Piedmont Columbus Regional - Northside (GA)	7
Piedmont Henry Hospital (GA)	1
Piedmont Hospital (GA)	1
TOTAL	239

Total Call Count by Day of Week and Hour of Day – CY2020

Demand Analysis Heat Map (Total Count)
2020-Jan-01 to 2020-Dec-31

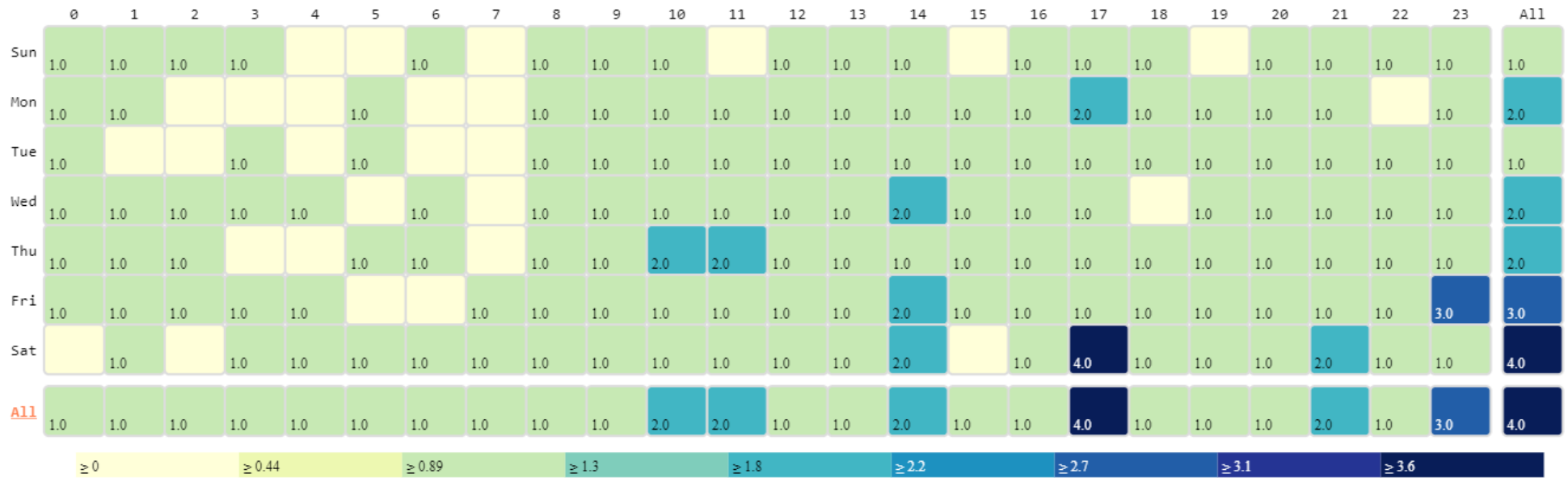


Demand Analysis Details (All Days)
2020-Jan-01 to 2020-Dec-31



Maximum Hourly Call Count by Day of Week and Hour of Day – CY2020

Demand Analysis Heat Map (Max)
2020-Jan-01 to 2020-Dec-31



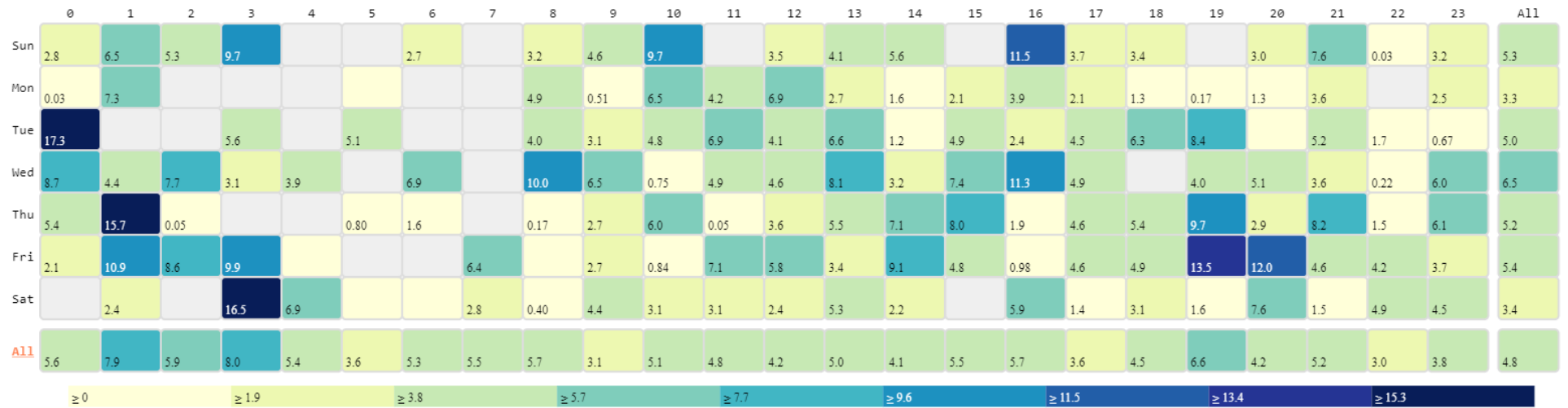
Response Time Data for Chattahoochee Emergency Response Zone – CY2020

Definitions:

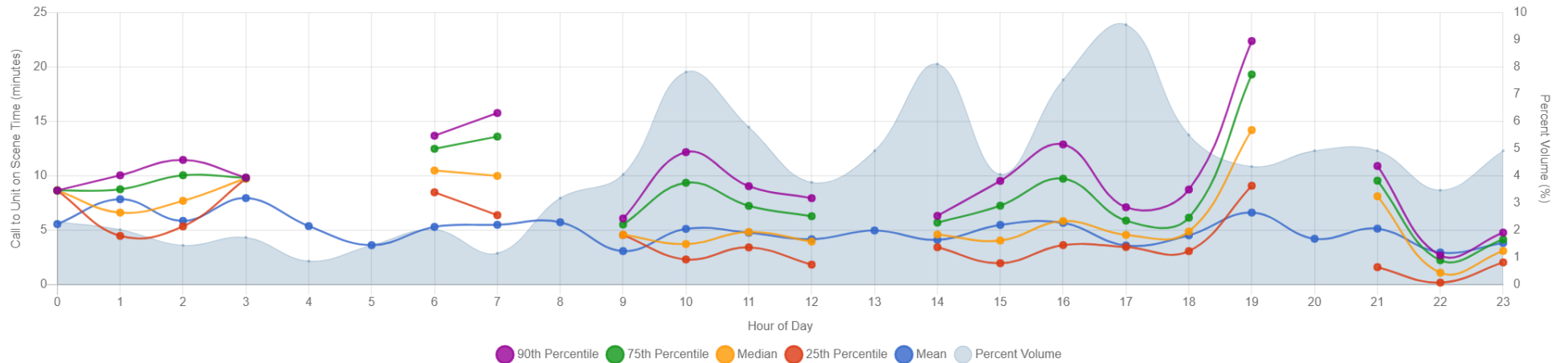
- **Call to Unit on Scene:** is the difference in minutes between the time of the PSAP call (eTimes.01) and the time of unit arrival on scene (eTimes.06).
- **Unit Notified to Scene:** is the difference in minutes between the unit notified by dispatch time (eTimes.03) and the time of unit arrival on scene (eTimes.06).
- **Time on Scene:** is the difference in minutes between the time of unit arrival on scene (eTimes.06) and the time the unit left the scene (eTimes.09).
- **Scene to Destination:** is the difference in minutes between the time the unit left the scene (eTimes.09) and the time of patient arrival at destination (eTimes.11).

Mean Call to Unit on Scene – 911 Calls for Chattahoochee County ERZ – CY2020

Mean Call to Unit on Scene Time (minutes)
2020-Jan-01 to 2020-Dec-31

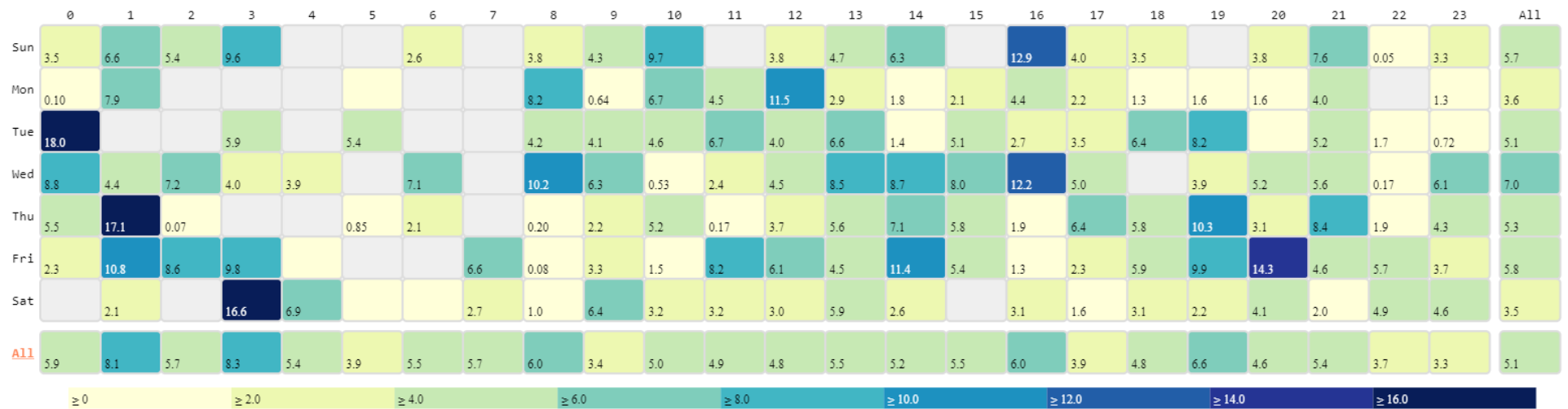


Call to Unit on Scene Time (All Days)
2020-Jan-01 to 2020-Dec-31

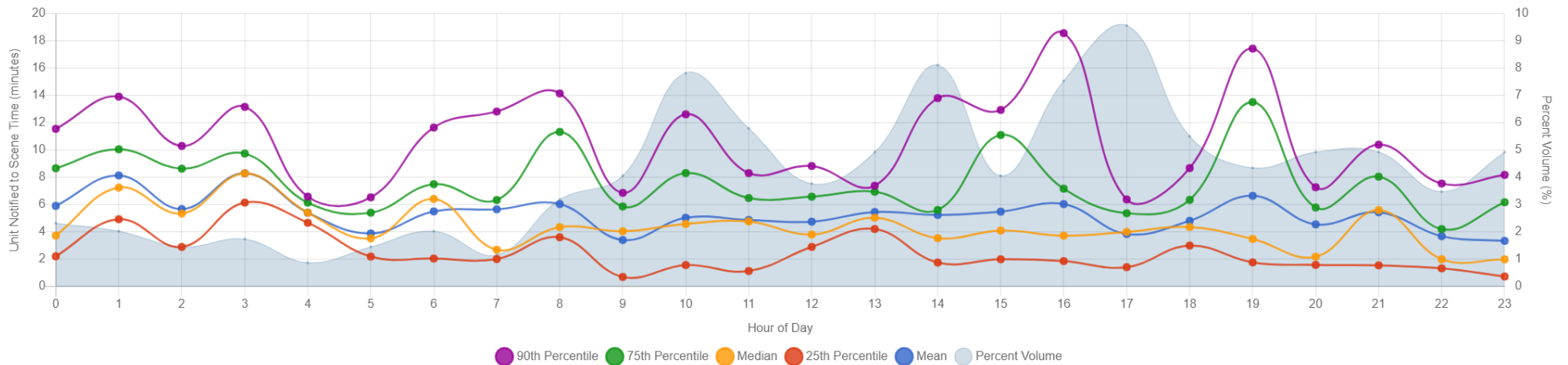


Mean Unit Notified to Unit on Scene – 911 Calls for Chattahoochee County ERZ – CY2020

Mean Unit Notified to Scene Time (minutes)
2020-Jan-01 to 2020-Dec-31

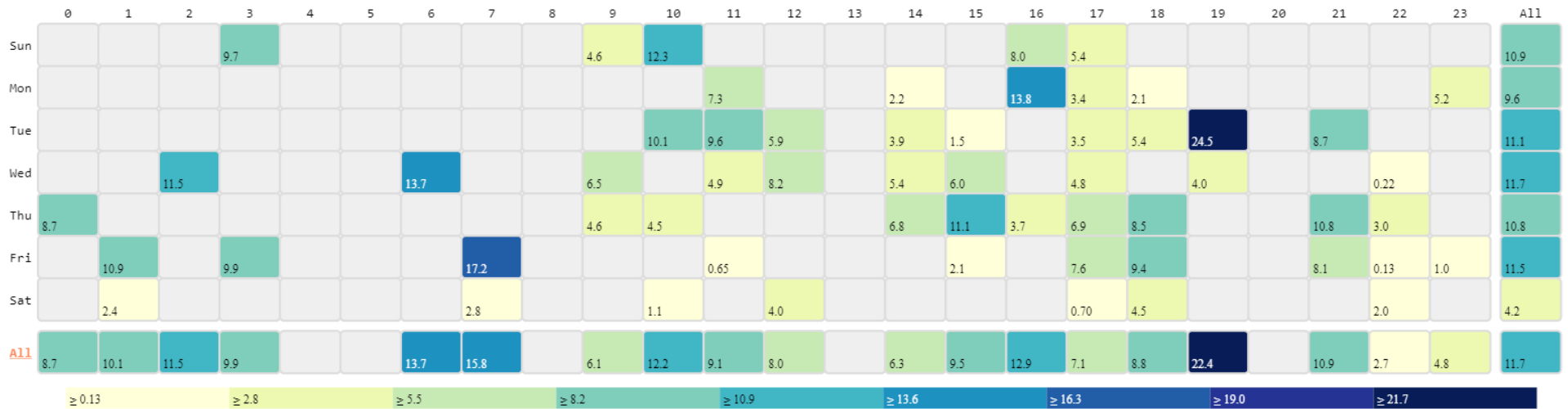


Unit Notified to Scene Time (All Days)
2020-Jan-01 to 2020-Dec-31



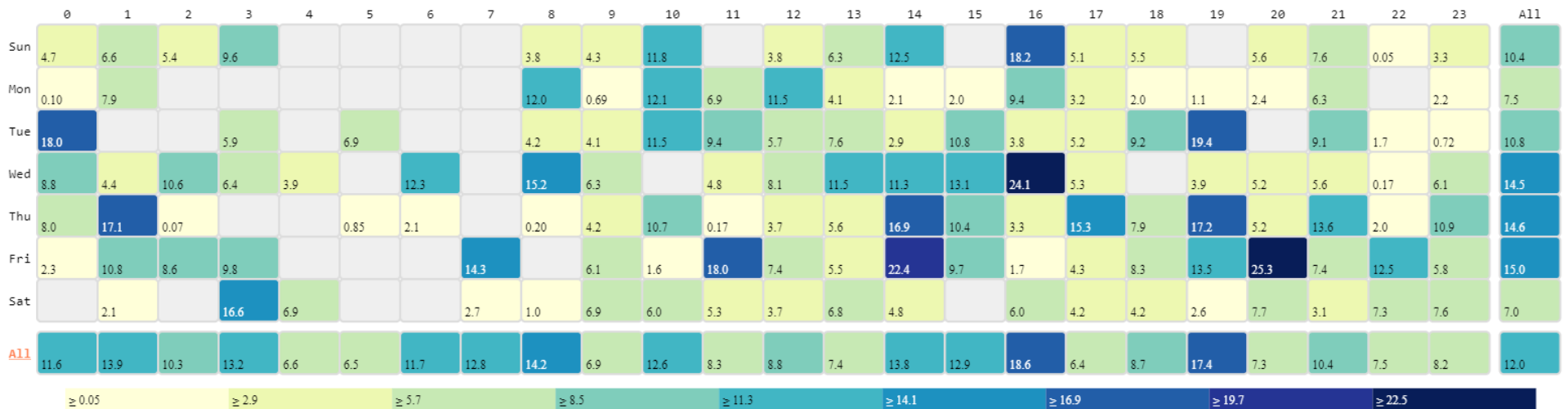
Call to Unit on Scene (90th Percentile) – 911 Calls for Chattahoochee County ERZ – CY2020

90th Percentile Call to Unit on Scene Time (minutes)
2020-Jan-01 to 2020-Dec-31



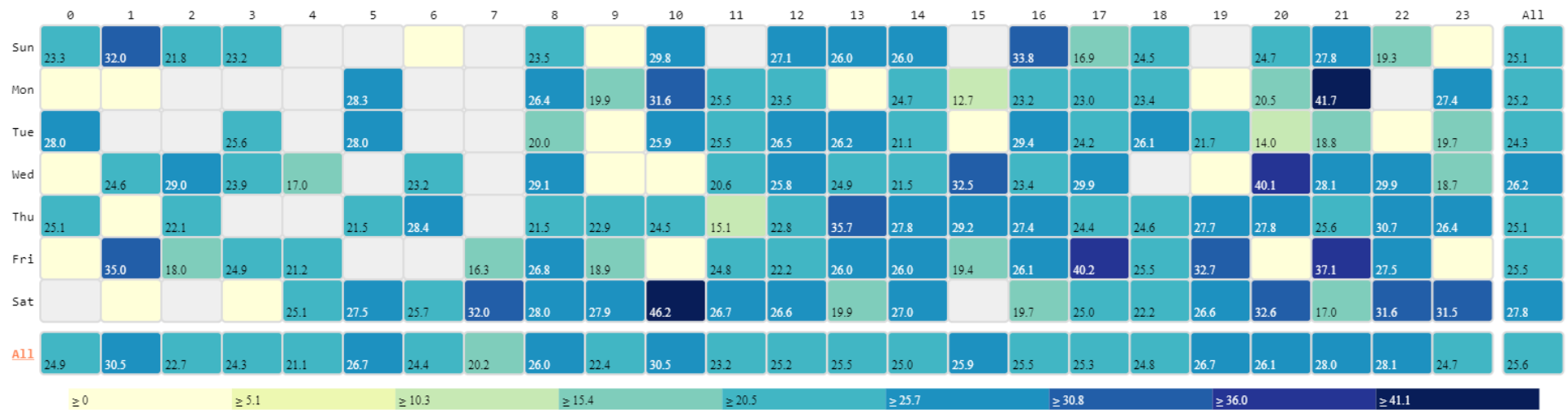
Unit Notified to Unit on Scene (90th Percentile) – 911 Calls for Chattahoochee County ERZ – CY2020

90th Percentile Unit Notified to Scene Time (minutes)
2020-Jan-01 to 2020-Dec-31



Mean Unit on Scene to Destination – 911 Calls for Chattahoochee County ERZ – CY2020

Mean Scene to Destination Time (minutes)
2020-Jan-01 to 2020-Dec-31



Scene to Destination Time (All Days)
2020-Jan-01 to 2020-Dec-31

